

WellCAD™

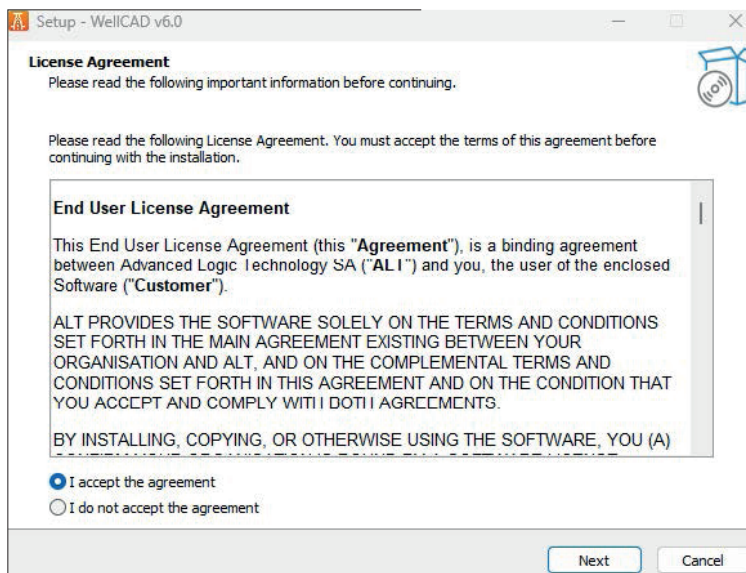
Guidelines for installation and activation

September 2025

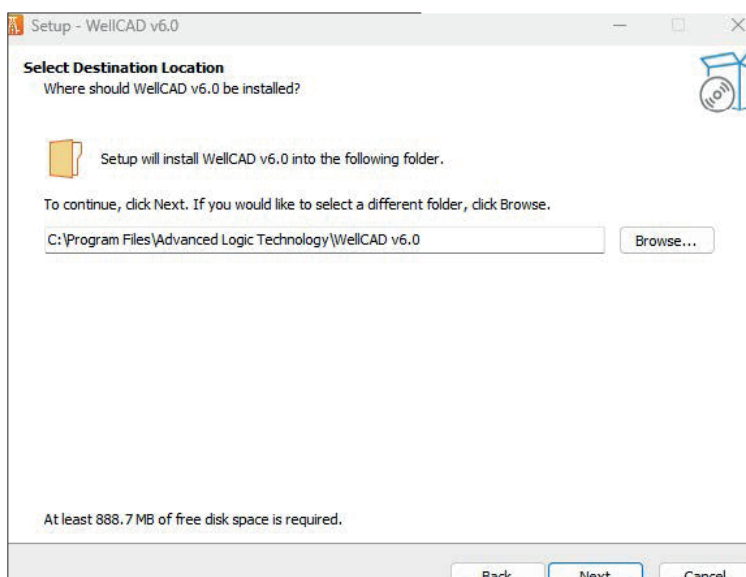
The WellCAD™ setup can be downloaded from the ALT webpage or by using the following [link](#)

Installation

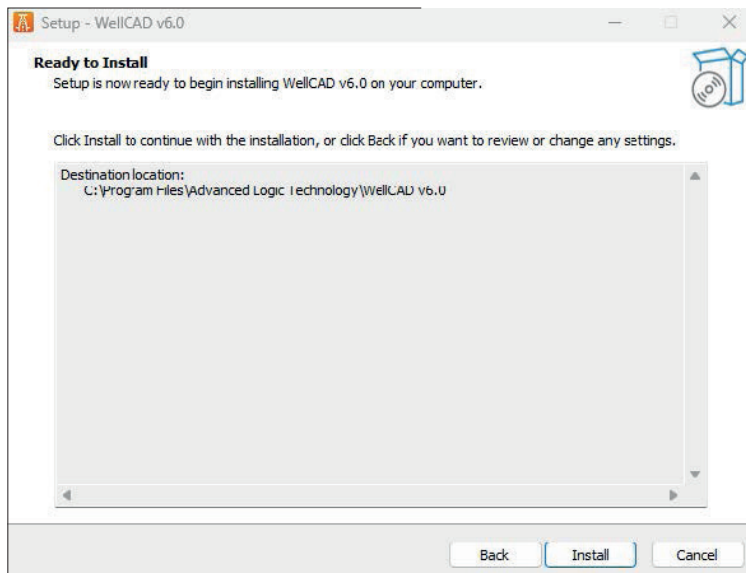
- Run the installer by double left clicking on the downloaded file.
- The installer will open guiding the user through a sequence of installation steps :



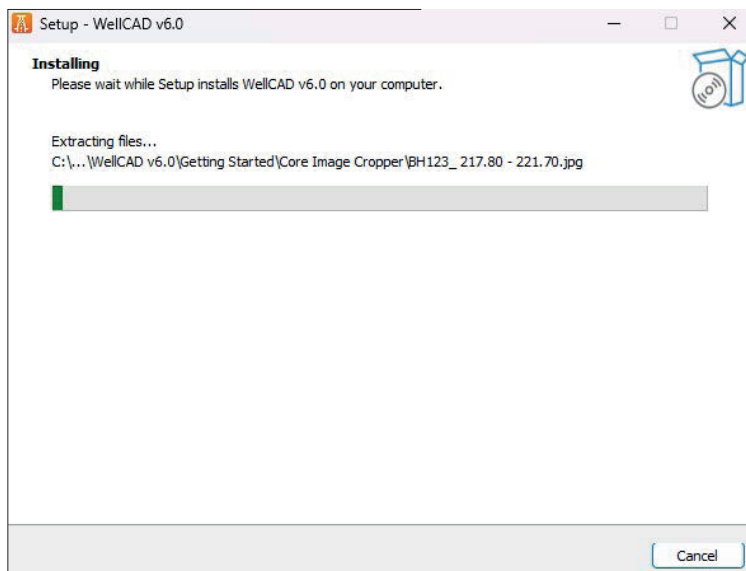
- Read and accept the License Agreement
- Click on Next to continue.



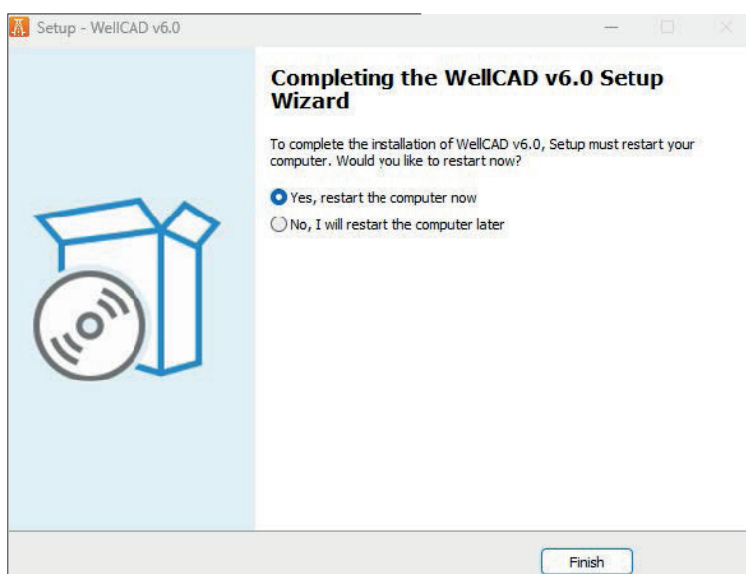
- Select the installation folder. Use the "browser" button if you wish to alter the default installation location. Click the Next button to continue.



· Click Install to confirm the installation folder and initiate the installation process

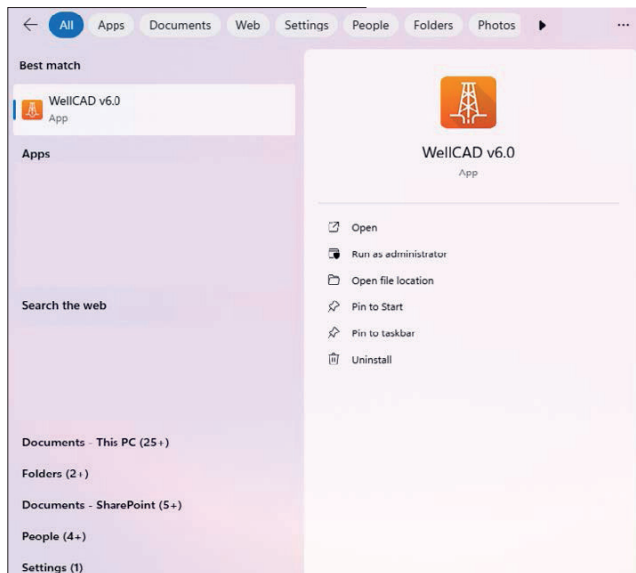


· A message box from may pop up asking for permission to make changes to your computer. Click "Yes". The Installer dialog box will show the progress of the installation.

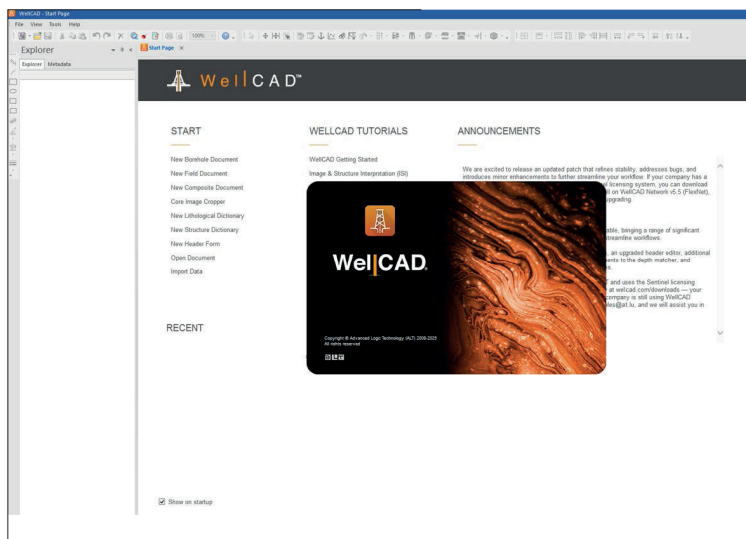


· Choose whether you want to restart your computer now or later, then click the "Finish" button. Restarting the computer after installation is recommended to ensure all changes take effect properly.

Starting WellCAD for the first time

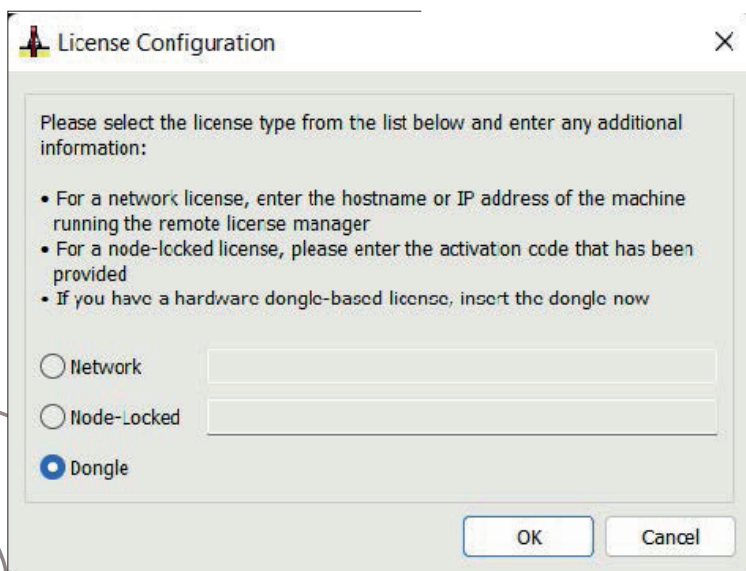


- After you have run the installer, open the Windows Start menu and click on WellCAD.



- WellCAD opens, allowing users to carry out the full range of available operations within the software. Note this won't happen if there is not an installed license (See Guidelines for installation and activation).

In the case of problems please follow the instructions displayed on screen. If necessary, contact your system administrator or email support@alt.lu for further assistance.



- The License Configuration dialog box will be displayed.

Network Users

If your organisation uses a network license, please contact your network administrator to obtain the hostname or IP address of the license server. Enter this information into the input box and click the "OK" button.

Node Locked Users

- Although both node locked and network license users will receive activation codes, this workflow only applies to node locked user activation codes.
- Select the Node-Locked option and enter (or copy and paste) the activation code you received from ALT.
- Activation codes are of the format xxxxxxxx-xxxx-xxxx-xxxxxxxxxxxxx. .

Please note, activation codes can only be used once, and activating a license binds it to the computer it is activated on.

Users with a dongle (USB hard lock)

Note : The following procedure is only applicable to single user licenses.

- To update a network license please refer to the Guidelines for Network Administrators.
- Upgrading WellCAD to a newer version, including a new add-on module or extending a WellCAD subscription will require an update of your existing license.

You will be informed by ALT or its partners when the update is ready to be installed.



- Ensure your computer is connected to the internet. If you are using a dongle, please ensure it is plugged in.
- Start WellCAD TM
- Open the About WellCAD dialog box from the Help menu.
- Click the Update button.
- Press "Ok".

WellCAD will connect to the ALT server to check for available updates. If an update is found, a message box will appear asking you to confirm the license update. If you encounter any issues, please contact us at support@alt.lu.